

Harassment Procedure flowchart for **Students**

College Procedure

If the harassment arises solely in the college environment or is by a member of college staff, please follow the college's procedures.

Criminal misconduct

If a criminal offence has been committed, this Procedure or parts of this Procedure may not be appropriate. This would include, but not limited to, hate crime, serious assault or threat of serious assault. The Director of Student Welfare and Support Services or the Proctors will decide whether this Procedure is applicable, having regard to all relevant circumstances including any police involvement. Information on the University's Sexual Harassment and Violence Support Service can be found here: www.ox.ac.uk/students/welfare/supportservice

IF YOU FEEL YOU HAVE BEEN HARASSED, SPEAK TO ONE OF THE FOLLOWING PEOPLE:

- * Member of your college Welfare Team
- * Peer Supporter
- * Local Harassment Advisor or * Harassment Line
- * Director of Graduate Studies
- * Counselling Service
- * Sexual Harassment and Violence Support Service

You can speak to the above people at any time during this process

Complaint against a student

Complaint against a member of University Staff

If the informal steps do not resolve the situation, or would not be appropriate given the nature of the complaint, you should proceed to a formal complaint.

Initial action

If it is safe to do so and you feel able, write to or tell the person that you are unhappy with their behaviour. You can talk through what you might write / say with one of the above contacts.

The Student Resolution Service

A voluntary mediation service that may be an option in addressing the issue.

Contact the Student Welfare and Support Services' Office

The Student Welfare and Support Services' Office will give you advice and help you make a decision on your next step. If necessary they will refer you to an appropriate support service.

Informal steps

Formal complaint

Complete the **Non-Academic Misconduct form** and return to * casework@proctors.ox.ac.uk

Submit a written complaint to the * Head of Department/ Head of Division, copied to the * Director of Human Resources. The Director of Human Resources, with your permission, will forward the complaint to the * Director of Student Welfare and Support Services' Office, if you have not already contacted them, so that you can be offered appropriate support from a trained member of staff.

Investigation

The Proctors will inform the alleged harasser of the basis of the complaint. Witness statements and evidence will be collected.

The Head of Department or their nominee will inform the alleged harasser of the basis of the complaint. Witness statements and evidence will be collected.

Outcome

Both parties will be informed in writing of the conclusion of the investigation, the action the Proctors decide to take and the reason for this action. The Director of Student Welfare and Support Services' Office will also be informed to ensure the appropriate support is put in place.

Possible appeal

Both parties will be informed in writing of the conclusion of the investigation, the action the Head of Department decides to take and the reason for this action. The Director of Student Welfare and Support Services' Office will also be informed to ensure the appropriate support is put in place.

Possible appeal to Registrar

Formal steps

Key

* These contacts may be obliged to investigate and may need to share information on a need to know basis and they will, other than in exceptional circumstances, follow the guiding principle of asking for your permission to liaise with others. You will be kept informed at every stage.

* Your conversation with these contacts will be confidential, unless they fear for your or others' safety. The support services and welfare contacts are also available to the alleged Harasser.

For more information on Confidentiality in Student Health and Welfare: www.ox.ac.uk/students/welfare

This flowchart is a guide; please ensure you read the Policy and Procedure in full: edu.admin.ox.ac.uk/university-policy-on-harassment